# City Council March 17, 2015

# **Executive Summary**

- 96-Gallon Cart System
  - Weekly Trash cart contents only
  - Weekly Recycling-(allowable & non-allowable items)
  - Trash & Recycle Carts serviced same day each week
  - Estimated delivery of carts late May/early June
  - "Go Live date" with cart system mid-July
    - Do not use carts until "go live date"
    - Current service will continue until "go live date"

# **Executive Summary**

- Quarterly Brush & Bulky Item Service
  - Curbside pickup
  - 5-yard limit
- Bi-Annual Electronics Recycling Event
  - Partnering with SAFE (dates to be announced)
- Free Disposal for City Residents at San Angelo Landfill
  - One time monthly water bill and photo ID req'd
  - New Convenience Center being built at Landfill to better serve customers

# **Our Fleet**

# **Automated Residential Collection**



# **Automation with 96-gallon carts**

Carts for weekly curbside trash and recycling service (Extra carts available at a reduced rate)



# Where should I put my Cart?

On your collection day, you should place your carts either:

At the curb by the street

OR

Within 2 feet of the alley

PROPER CART PLACEMENT IS EXTREMELY IMPORTANT. On your collection day, please roll your cart within 2 feet of the edge of the street by 7:00 a.m. Make sure the handles are facing your house, so that when the cart is lifted, the lid opens toward the street. Please check to see that it is not obstructed by parked cars, boats, etc.



# **Roll-out Carts**

Enough capacity for a typical single family home...

### **Cart Size**

- Carts have 96 gallon capacity.
- Carts allow for ease of use and maneuverability
- Differentiating colors for trash and recycling
  - Trash-Tan color
  - Recycling-Green color



### **Trash Cart Contents**

**Automated Residential Collection** 

What can I put in my Trash Cart?

Bagged Household Waste Bagged Grass Clippings



# All-in-One Recycling Paper, Plastic, Cardboard, Cans





and remember clean, empty, dry.

# **Recycle Cart Contents**

No bagging needed except for shredded paper







### **COMMON RECYCLE MISTAKES**

Appliances, Batteries, Bubble Wrap, Christmas Lights, Coat Hangers, Electrical Cords, Food Waste, Food Wrap, Garden Hoses, Glass, Plastic Grocery Bags, Rubber Balls, Sports Equipment, Stuffed Animals, Styrofoam, Syringes, Razor Blades, Tires, Waxed Cartons, Wood/Yard Waste



# FAQ's



# New Curbside Recycling Cart Program Frequently Asked Questions



We'll handle it from here. TM

#### When should I place my cart out for

**service?** Be sure your cart is at the curb by 7:00 a.m. to ensure collection. You may set your cart out the night before if you wish. Please pull your cart back to the house after it has been emptied.

### Where should I place my cart for service?

Roll your cart to the curb by 7:00 a.m. on your collection day. Make sure the handles are facing your house and the cart is not obstructed by any objects.

#### What can I put in my green recycling cart?

Plastic products (except plastic bags & bubble wrap), paper products, aluminum cans, tin cans. Please flatten cardboard boxes and place them inside your cart. See website for a complete list of recyclable items.

www.cosatx.us/departments-services/solid-waste

#### What if I have more than a 96 gallon cart will hold?

After all carts have been delivered you may call the City Utility Billing Dept. at 325.657.4323 to request an extra 96 gallon cart for an additional fee per month.

#### How does my recycling cart collection work?

Just roll your green cart to the curb/alley by 7:00 a.m. on your collection day. The cart is emptied mechanically from inside the Republic Services vehicle cab. The cart is picked up and emptied

then set back in place and the truck moves on to the next collection stop.

#### What if a holiday falls on my collection day?

Your service day and those following will be delayed by one day. For example, if the holiday falls on a Wednesday, the service day would be delayed to Thursday, Thursday to Friday and Friday to Saturday.

### Who do I call for repairs on my cart?

Call Republic Services Customer Service to request repair, cart delivery, or request a cart... 325.481.7700 For stolen or vandalized carts, file police report with SAPD. Then contact Republic Services for replacement with a copy of police report.

### What are the Hours of Operation for Customer Service?

8:00 a.m. to 5:00 p.m. Monday thru Friday. For any questions, please call Republic Services at 325.481.7700 and a customer service representative will be available to assist you.

# **Quarterly Brush & Bulk Pick-Up**

# **5-cubic yard limit**

To find out when Republic is scheduled to be in your neighborhood:

 Call Republic Customer Service (325)481-7700

OR

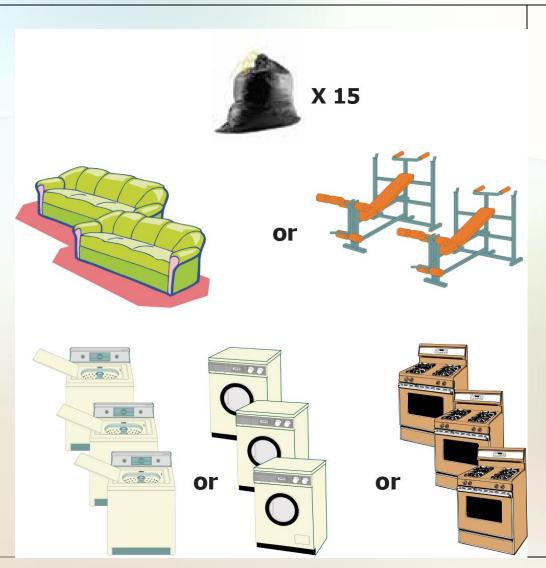
Check for map on city web-site:

www.cosatx.us/departments-services/solid-waste

Out of cycle bulk pick up available for a fee

# **Quarterly Brush & Bulk Pick-Up**

5-cubic yard limit equivalent to:



# Citizen's Convenience Center

Located at San Angelo Landfill

Republic continues to offer free monthly disposal for city residents at the landfill.





# Citizen's Convenience Center

- City residents need to bring a copy of their most recent water bill and a photo ID with a matching address to verify proof of residency.
- Easy access for self-haulers to dispose of trash.
- Republic will direct customers to the proper bays and help sort recyclables.
- Mulch is also available to the public free of charge.

- 1. Long standing local partner with Republic and SAFE.
- 2. Major facility expansion underway to accommodate single stream curbside recycling.
- 3. Recycling activities include:
  - Sorting
  - Baling



4. By recycling one ton of paper, you save:

- 17 trees
- 6,953 gallons of water
- 3.07 cubic yards of landfill space
- 4,077 kilowatt hours of energy

# S.A.F.E Recycling Drop-Off Center

## San Angelo Friends of the Environment



Located at 702 Warehouse Rd

### S.A.F.E Recycling Drop-Off Center

### SAFE accepts items not collected curbside:

- Glass
- Batteries (lead based, re-chargeable)
- Motor oil/filters
- Large appliances
- Electronic recycling
- Eye glasses
- Plastic bags
- Bubble wrap

### S.A.F.E Recycling Drop-Off Center

- Electronic recycling includes:
  - Towers
  - Monitors
  - Keyboards
  - Mice
  - Speakers
  - Printers
  - Copiers
  - fax machines
  - Scanners
  - cell and house phones
  - DVD players
  - TV's & microwaves

- Town-Hall meetings
  - PaulAnn Baptist Church Don Vardeman, District 4
  - Lincoln Middle School Marty Self, District 5
  - Southside Recreation Center Johnny Silvas, District 3
  - St Paul Presbyterian Church Elizabeth Grindstaff, District 5
  - TLCA or Southland Baptist Charlotte Farmer, District 6
  - Glen Meadows Baptist Rodney Fleming, District 1

### Radio

- Foster Communications Public Affairs
   Program "Dialog" with Denise Bloomquist
- KIXY, The FIRE, COOL100, & KKSA
  - February 22<sup>nd</sup> (completed)
  - March 22<sup>nd</sup> (scheduled)

- San Angelo Standard Times
  - ½ page Sunday ad
    - 2 color ads per quarter throughout year
- Direct Mail
  - Educational Material will be delivered to every home
    - Mid-April
    - Mid-May

### PSA's

- Radio
- Television
- Newsprint

### Social Media

- Twitter
- Facebook

### Television

- SATV (Suddenlink Cable Channel 17)
- Water Bill Inserts
  - Sent throughout the year to update and remind Residents of services and dates

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# Automated Waste Collection and Recycling Services

City of San Angelo

